

Integrated Management Policy

Our Commitment

Instrument Transformers Limited (ITL) is committed to maintaining and continually improving the effectiveness of its integrated management system aligned with ISO 9001, ISO 14001, and ISO 45001 standards. We aim to meet our business goals while operating in a safe, ethical, environmentally responsible, and quality-driven manner. This policy provides the foundation for setting and reviewing objectives and responding to risks and opportunities across our operations.

Quality Policy Objectives

We aim to deliver high-quality products and services that meet or exceed customer expectations by:
Continually improving our ISO 9001 Quality Management System.
Ensuring compliance with customer specifications, national, and international standards.
Maintaining robust processes for design, procurement, inspection, and process control.
Setting SMART (Specific, Measurable, Agreed, Reachable, Time-bound) objectives and reviewing associated risks and opportunities.
Communicating the relevance and contribution of individual roles in achieving quality goals.

Environmental Policy Objectives

We are committed to reducing our environmental impact and achieving net zero carbon emissions by 2038 through:

Preventing pollution and protecting the environment.
Minimising environmental impacts from product lifecycle activities: supply, manufacture, distribution, installation, and end-of-life.
Reducing, reusing, and recycling packaging and materials wherever possible.
Managing and minimising internal and external waste.
Complying with applicable environmental laws and obligations.
Promoting environmental awareness and cooperation with employees, suppliers, customers, and stakeholders.

Health & Safety Policy Objectives

We strive to maintain a safe and healthy workplace by:
Preventing injury, ill health, and work-related hazards.
Identifying, assessing, and controlling OH&S risks through structured risk assessments.
Ensuring safe systems of work, legal compliance, and provision of necessary PPE via heirechy control to minimise injury to employees and visitors.
Providing ongoing training, supervision, and communication.
Consulting employees on safety matters and encouraging active participation.
Monitoring, reviewing, and continuously improving OH&S performance.

All personnel must:

Work safely and efficiently.
Use PPE correctly and comply with safety requirements.
Report hazards, incidents, and unsafe behaviours.
Support continuous improvement and adherence to procedures.

Our Culture

SAFETY IS EVERYONE'S CONCERN. All employees at all levels must adopt a safe, responsible, and proactive approach to quality, health, and environmental management to protect people, equipment, and the environment—today and for the future.



P. Munro
Site Director
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